

Case study

GOVERNMENT AGENCIES TRUST ICEWARP

Improving Internal Communications for the City of Frenštát pod Radhoštěm



The City of Frenštát pod Radhoštěm



Based in the
Czech Republic



City government
organization



220
users



IceWarp Cloud
Mail Service

Frenštát pod Radhoštěm is a city in eastern Czech Republic, home to some **11,000 inhabitants**. With its history stretching back as far as the 1300s, this beautiful city is run today by the government office “Město Frenštát

city is run today by the **government office** “Město Frenštát pod Radhoštěm”, which oversees everything **from transportation and legal affairs to funerals and public events**.

Case study

“ Caring for the city of Frenštát is more of a matter of the heart than anything else. We see it as our duty to ensure everything's in order and that the city is a happy, safe, and pleasant place to live. ”



Frenštát pod
Radhoštěm

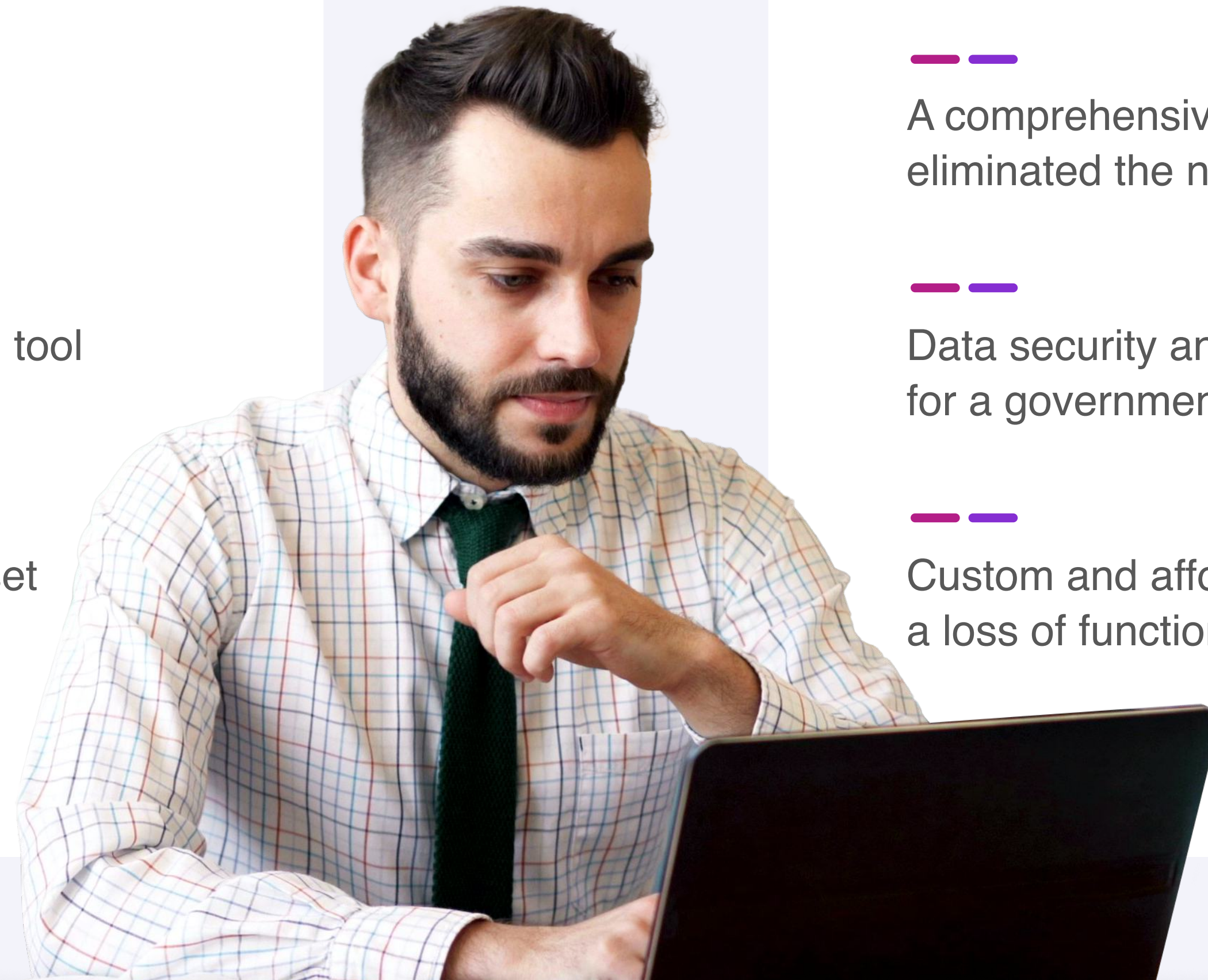
RADEK ZEMAN,
IT SPECIALIST

Key Challenges

— —
Improve internal communications for 200+ users.

— —
Find an all-in-one business solution tool (Email, Chat, Doc., Cal., etc.).

— —
Secure pricing that falls within the set budget (Microsoft, Google are too expensive).



Advantages

— —
A comprehensive web-browser tool that eliminated the need for multiple applications.

— —
Data security and Cloud features suitable for a governmental operation.

— —
Custom and affordable pricing without a loss of functionality.

The City of Frenštát pod Radhoštěm Runs on IceWarp

As its internal communication needs grew more and more, it became obvious that the city office and its employees needed a better way of organizing and working together.

“Our old mailing provider didn’t offer a solution comprehensive enough for our everyday tasks. We wanted emailing, chat, ordering services, a calendar, and documents all in one place.”

After searching online and even locally, it became apparent that the other options were either far too expensive or didn’t offer the multiple features needed to run a government office. IceWarp soon became the obvious choice.

“We were initially worried about how implementing IceWarp as our new system would go, but we ended up surprised by how simple and problem-free the functions were. We quickly realized that IceWarp is a far-reaching solution suitable for state administration.”

– RADEK ZEMAN, IT SPECIALIST

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An all-inclusive solution

All the features it needs in a single web browser.

Quality of life

No employee training or multiple apps are required.

Affordable pricing

No need to overpay for functions it doesn't need.

24/7 access to IceWarp support

A sophisticated Helpdesk system and SLA support.

Cloud Security

Initially server-based, the office made the switch, thus upgrading its data security.

Improved communication

Notable improvements in user efficiency as everyone works within the same solution.



Benefits for the City of Frenštát

Case study

“ If you want a solution that’s reliable and cost-saving, and you don’t want to deal with installation updates and system management, then IceWarp is the right solution for you. ”



Frenštát pod
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